

## Use Netop Remote Control to manage student computers

With the Netop School 6.01 release, student computers can be remotely controlled from a Netop Remote Control Guest. This means that a second teacher or an IT administrator can take control of a student computer to assist with any problems, even while the class is in session.

The feature is standard in the Student module and no special installation is required; the only required setup is to enable access and to define a password.

The computer used to remotely control student computers must have Netop Remote Control Guest installed; the Guest license is a separate one which is not included with the Netop School license. In addition, a TCP/IP communication profile must be created and the communication profile set up to use port 1971.

The section below describes the Student and the Guest setup.

### Enable remote control of student computers

On the student computers to be remotely controlled from a Netop Remote Control Guest, remote control access must be enabled and a password must be defined.

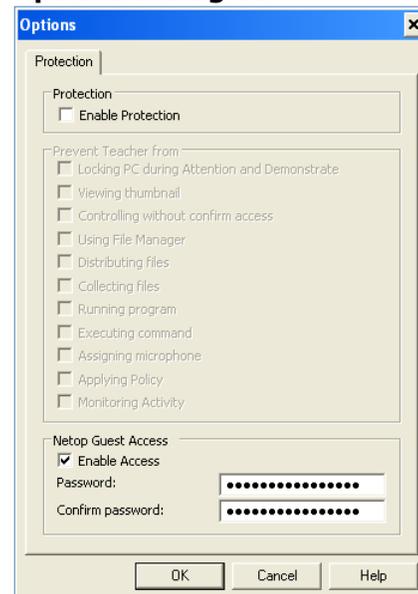
This can be done from the Setup Wizard that runs automatically on first startup, or it can be done from the tools menu:

- On the **Tools** menu, click **Options** and then double-click **Protection**.

#### Student Setup Wizard



#### Options dialog box



When the IT administrator later wants to remotely control the student computer, the administrator must type the password before being granted access.



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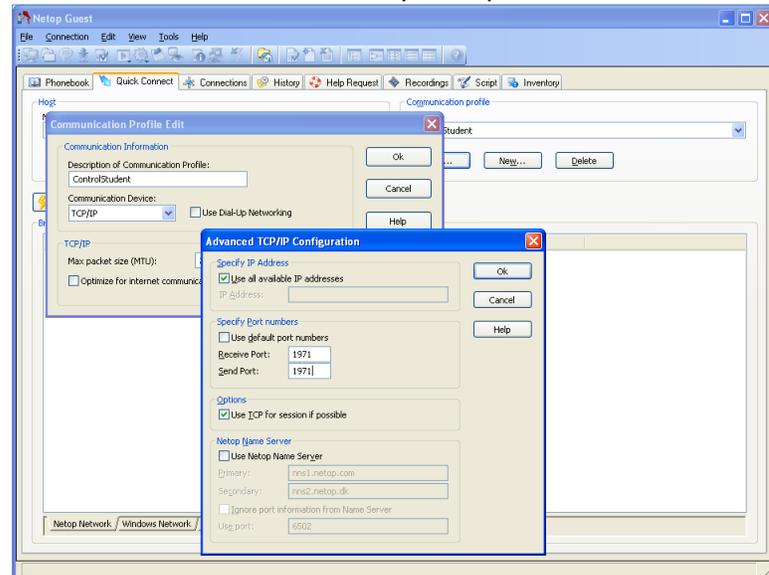
**Tip**

- Since this is a setup that must be done on all student computers, we recommend that you select **Enable Access** and define a password on the Student installation that you use to deploy to all student computers.

This is all the setup that is required on the student computer.

On the Netop Remote Control Guest computer, a TCP/IP communication profile must be created with a communication port that matches the one used by Netop School:

1. In the **Communication profile** section, click the **New** button.
2. In the **Communication Profile Edit** dialog box, type a name for the profile, and then click the **Advanced** button.
3. Clear the **Use default port numbers** check box and type 1971 in both fields.



This is all the setup that is required on the guest computer.

**What the IT administrator can and cannot do on student computers**



The teacher still has full control of the class and the student computers in the class. This means that when a teacher is observing a student computer or remotely controlling a student computer, then the teacher actions have precedence and the IT administrator cannot remotely control the student computer.

On the other hand, if the IT administrator is controlling a student computer, then the teacher will see a message saying that a remote control session is currently not possible. When the IT administrator ends the remote control session, the teacher can take over again.



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