

Browser support in Netop Classroom Management

The table below lists the browsers supported in the Netop classroom management solutions.

	Vision ¹ & Vision Pro	<ul style="list-style-type: none"> • Mozilla Firefox versions 2, 3, 4, 5 • Windows Internet Explorer versions 6, 7, 8 ,9
	MyVision – on Windows	<ul style="list-style-type: none"> • Mozilla Firefox versions 2, 3, 4, 5, 6, 7, 8, 9, 10 • Windows Internet Explorer 6, 7, 8, 9 • Google Chrome, all versions
	MyVision – on Mac	<ul style="list-style-type: none"> • Safari, all versions • Mozilla Firefox versions 2, 3, 4, 5, 6, 7, 8, 9, 10 • Windows Internet Explorer 6, 7, 8, 9 • Google Chrome, all versions
	School ²	<ul style="list-style-type: none"> • Mozilla Firefox versions 2, 3, 4, 5, 6, 7, 8, 9, 10 • Windows Internet Explorer versions 6, 7, 8

What does “supported” mean?

When we list a browser and a browser version as “supported” on the list above this means that we have developed software specifically for the browser and that this software is installed on the teacher and the student computers as part of the product installation.

The software ensures that the Netop education software behaves as specified in the product documentation.

¹ Version 7.2 and later

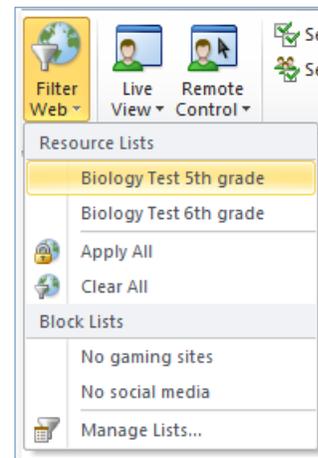
² Version 6 and later

Examples

Netop Vision and Netop Vision Pro

In Vision and Vision Pro, if you click the resource list **Apply Biology test 5th grade** on the teacher computer the following happens on the student computers with supported browsers: access to web pages other than the ones in the list is denied, including pages already open.

Also, the Vision image and Vision message is displayed:



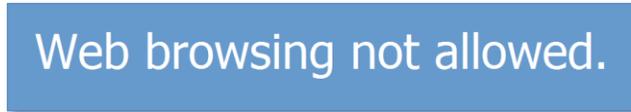
In Vision Pro, if you choose to apply the block list **No social media** instead, the students will see this image when trying to access one of the social media sites on the block list, like for example youtube.com:



Note that Vision and Vision Pro reapplies a filter if the student computer is restarted after a filter is applied.

Netop MyVision

In MyVision, if you click **Lock Web** on the teacher computer the following happens on the student computers with supported browsers: access to all web pages is denied, including pages already open. Also, the MyVision image and MyVision message is displayed:



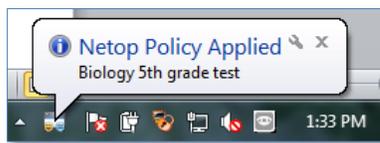
Netop School

In School, if you click the Internet deny policy **Biology test 5th grade test** on the teacher computer the following happens on the student computers with supported browsers: access to web pages other than the ones in the list is denied.



Students still have access to the current page until the page is refreshed.

Also, a School message shows in the student computer notification area saying that a policy has been applied:



So basically, “supported” means that the Netop classroom management product controls the browser interface and refresh of pages.

Technical note

When blocking web access, Vision and MyVision block http and https (encrypted) communication whereas School blocks http only.

What about the browsers NOT on the list?

Where “supported” is clear and works in a similar way for all Netop education products, how each product works when the student computers use a browser which is not on the above list is different for the different products.

Other browsers in Vision & Vision Pro

When the student computers use a browser which is not on the supported list for Vision and Vision Pro and applies a filter, any HTTP connection is closed; this means that web access is locked.

An example: In Vision and Vision Pro, if you click the resource list **Biology test 5th grade** on the teacher computer the following happens on the student computers with a browser which is not on the supported list, for example Google Chrome: access to the web is locked completely.

Access to pages that are already open is blocked when pages are next refreshed

The Vision image and Vision message does NOT display, instead a browser error message is displayed.

So if Vision student computers use a browser which is not on the supported list, access to the web is completely blocked regardless of whether a resource list or a block list is applied.

Other browsers in MyVision

If student computers use a browser which is not on the supported list for MyVision the **Lock Web** command does not work; student computer web access is not blocked.

Other browsers in School

If student computers use a browser which is not on the supported list for School, student computer web access is not blocked.